



Press release

For immediate release

Waste collection service guides will arrive next week – ‘Check it, keep it’.

New service guides, including an 18-month collection calendar will begin to arrive next week in the former Sedgemoor and Somerset West and Taunton areas, as well as a small part of South Somerset.

Everyone in these areas will be getting the guide ahead of a change to collection days for some households.

Residents having a change of collection day will have received a letter earlier in the month letting them know that things are changing.

The new guides and their delivery come at no cost to Somerset Council. They are funded by the council’s collections contractor Suez recycling and recovery UK.

The changes will make rounds more efficient and manageable for crews, whilst reducing mileage and carbon emissions.

It is important that everyone looks out for their guide, checks it and keeps it for future reference. Unfortunately, crews will not be able to return for collections if bins and boxes have not been put out on the correct day.

Cllr Dixie Darch, Executive Lead Member for Climate and Environment said: “Check your guide and keep it, the guide includes your new collection calendar, making it easy for you to look up your collection days.

“Updating the collection routes will have a positive impact on the environment by reducing vehicle mileage and carbon emissions, changes begin from 12 February.

“The changes, and all the associated mailings, come at no cost to the council and will help towards making the county greener and more sustainable.”

Residents in this phase can now look up their [new collection day online](#), and download a copy of their service guide. If a service guide is not available to download – this means they are not part of phase one.

Any changes to collection days will start from 12 February 2024 and until then collection

days will remain the same.

Some residents with collection changes may also have an additional one-off Saturday collection of their rubbish on either 10, 17 or 24 February. Residents should check their letter for details.

If there is no mention of an additional one-off collection of rubbish in the letter, then residents will not need one.

Ends

Notes to editors:

Image: Example front cover of a waste collections service guide

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Somerset Council County Hall, Taunton, Somerset, TA1 4DY